

Forgot password

Go to Operative IQ on a computer that you can access your work email

Type in your login name (first initial, last name – no spaces)

Example: mcombs

Click on Forgot Password

It will send an email to your work email

Follow that link to change your password

Log back in to Operative IQ using the new password

Need to set up Pin

Login to Operative IQ with name and password

Click on Update Profile



SANTA BARBARA COUNTY FIRE | TEST CREW | OPERATIONS MENU



Narcotics

OPERATIVE IQ
KNOWLEDGE CENTER | LOGOUT

IQ Dashboard

Message to Check Sheet

System Message from Operative IQ

Operative IQ User Conference:

Join us April 20-22, 2020 in Atlanta, GA for the Operative IQ User Conference - **ENGAGE 2020!** Our new location will be The Omni at The Battery in the heart of Atlanta Braves country. Dive deeper into Operative IQ, ENGAGE with industry experts and network with your peers. [Register for ENGAGE 2020.](#)

Operative IQ User Groups:

Collaborate with other Operative IQ users to learn best practices. [Join the User Group](#)

Update Profile

Grant Access

Last Login: 72.215.191.180 Monday, March 02nd, 2020 1:59:30 PM EST Version 4.0.2 Copyright 2020, EHS Technology Solutions, LLC

Erase the dots on the pin number and retype in your 5 digit pin number

SANTA BARBARA COUNTY FIRE | TEST CREW | OPERATIONS MENU

OPERATIVE IQ
KNOWLEDGE CENTER | LOGOUT

Settings Narcotics

IQ Dashboard

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Profile Edit

Submit Cancel

Profile Info	
First Name*	Test
Last Name*	Crew
Email Address*	test@gmail.com
Phone Number:	
Login ID*	test
Password*	*****
Pin:	*****

Biometric Finger Print	
Biometric Finger Print:	On File

Digital Signature	
Digital Signature:	Not Available

Role Security	
Role:	ENT-P
Division:	All Divisions Access

×

Profile Edit

SubmitCancel

Profile Info	
First Name:*	Test
Last Name:*	Crew
Email Address:*	tcrew@gmail.com
Phone Number:	
Login ID:*	test
Password:*	•••••
Pin:	•••••

Biometric Finger Print	
Biometric Finger Print:	On File

Digital Signature	
Digital Signature:	Not Available

Role Security	
Role:	EMT-P
Division:	All Divisions Access

No need to change password – the amount of dots may not represent the number of characters in your actual password.