

## Instructions to create your password and Pin number in Operative IQ

Click on Operative IQ icon on the iPad or desktop computer in the station offices.

Type in first initial lastname (no space) as your login ID (example: jdoe)

Go directly to FORGOT PASSWORD

It will send you a link to your work email

Click on link and follow directions to change your password. It can be anything you want it to be.

Make your password memorable

Go back and login to Operative IQ

Login ID is first initial last name (no space)

Type in password and press LOGIN

Go to update profile to right of the screen

Erase the fake dots in pin number area and create a 5-6 digit pin number that you won't forget.

Do not change the password from this area. (FYI, the number of dots may not match the number of characters of your password)

Submit to save your pin.

You will end up with a login ID, a password and a pin number

OPERATIVE IQ

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### Operative IQ Client Login

TRADITIONAL LOGIN BIOMETRIC LOGIN

sbdfire

mcombs

password

Login  Remember Me **Forgot Password** Change Identifier



IQ Dashboard

Update Profile Grant Access

Message To Check Sheet

Empty message box

System Message from (Operative IQ)

Operative IQ User Conference:  
Join us April 20-22, 2020 in Atlanta, GA for the Operative IQ User Conference - ENGAGE 2020! Our new location will be The Omni at The Battery in the heart of Atlanta Braves country. Dive deeper into Operative IQ, ENGAGE with industry experts and network with your peers. [Register for ENGAGE 2020.](#)  
  
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**Profile Edit** Submit Cancel

Profile Info	
First Name*	Test
Last Name*	Crew
Email Address*	test@gmail.com
Phone Number:	
Login ID*	test
Password*	*****
Pin:	*****
Biometric Finger Print	
Biometric Finger Print:	On File
Digital Signature	
Digital Signature:	Not Available
Role Security	
Role:	EMT-P
Division:	All Divisions Access