

Instructions to create your password and Pin number in Operative IQ

Click on Operative IQ icon on the iPad or desktop computer in the station offices.

Type in first initial lastname (no space) as your login ID (example: jdoe)

Go directly to FORGOT PASSWORD

It will send you a link to your work email

Click on link and follow directions to change your password. It can be anything you want it to be.

Make your password memorable

Go back and login to Operative IQ

Login ID is first initial last name (no space)

Type in password and press LOGIN

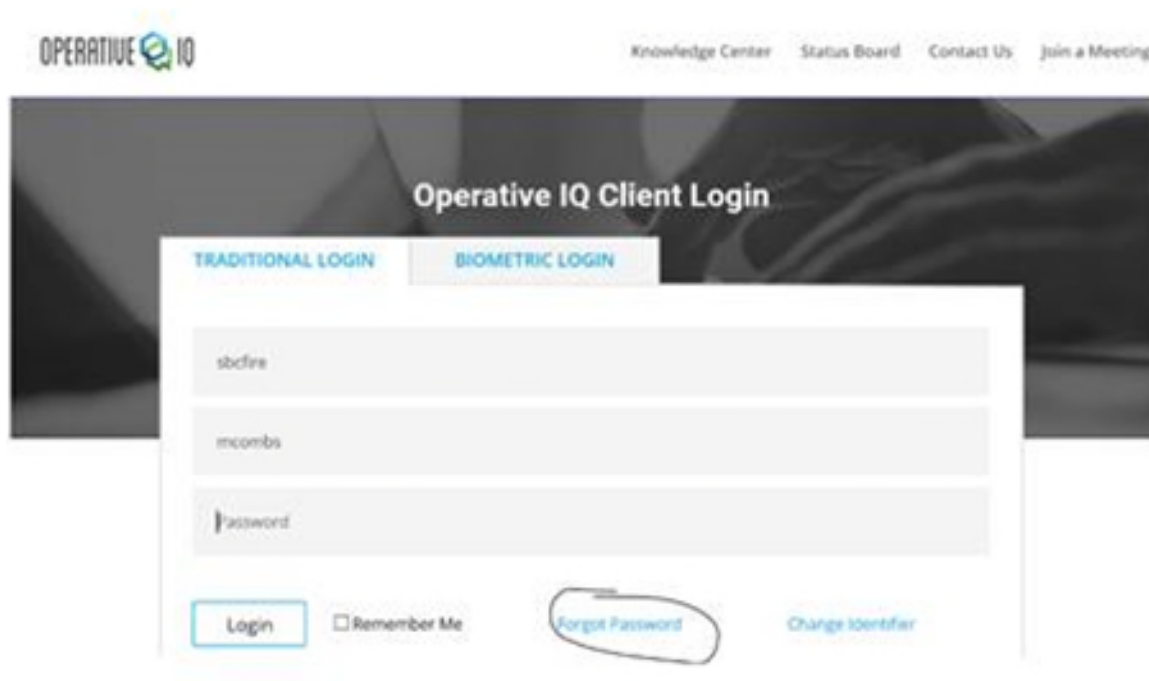
Go to update profile to right of the screen

Erase the fake dots in pin number area and create a 5-6 digit pin number that you won't forget.

Do not change the password from this area. (FYI, the number of dots may not match the number of characters of your password)

Submit to save your pin.

You will end up with a login ID, a password and a pin number



The screenshot shows the 'Operative IQ Client Login' page. At the top left is the 'OPERATIVE IQ' logo. At the top right are links: 'Knowledge Center', 'Status Board', 'Contact Us', and 'Join a Meeting'. The main heading is 'Operative IQ Client Login'. Below this are two tabs: 'TRADITIONAL LOGIN' (selected) and 'BIOMETRIC LOGIN'. The login form has three input fields: 'sbdfire' (Login ID), 'mcombs' (password), and 'password' (confirm password). Below the fields are four buttons: 'Login', 'Remember Me' (with a checkbox), 'Forgot Password' (circled in red), and 'Change Identifier'.



IQ Dashboard

[Update Profile](#) [Grant Access](#)

Message To Check Sheet

System Message from Operative IQ

Operative IQ User Conference:

Join us April 20-22, 2020 in Atlanta, GA for the Operative IQ User Conference - **ENGAGE 2020!** Our new location will be The Omni at The Battery in the heart of Atlanta Braves country. Dive deeper into Operative IQ, ENGAGE with industry experts and network with your peers. [Register for ENGAGE 2020.](#)

Operative IQ User Group:

Collaborate with other Operative IQ users to learn best practices. [Join the User Group.](#)

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Profile Edit

SubmitCancel

Profile Info

First Name:*

Test

Last Name:*

Crew

Email Address:*

tcrow@gmail.com

Phone Number:

Login ID:*

test

Password:*

Pin:

Biometric Finger Print

Biometric Finger Print:

On File

Digital Signature

Digital Signature:

Not Available

Role Security

Role:

EHT-P

Division:

All Divisions Access